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# InfoTech News

Information Technology Resource Management Council, Boise, ID

November 2003

*ITRMC Vision: Assure standardized, effective, and efficient statewide access to information and services.*

Hosted in Boise by Government Technology Magazine

## Executive Briefing December 11 To Explore 'Network of the Future'

State and local government managers, technology professionals, and business leaders are invited to attend a complimentary half-day executive lunch briefing, **"Network of the Future,"** Thursday, December 11 hosted by *Government Technology* magazine and the Center for Digital Government.

**Pam Ahrens**, ITRMC Chairman, will welcome attendees to the event to be held from 9 to 11:30 a.m. in the Boise Grove Hotel. Leading the discussion will be **Paul Taylor** Ph.D., Chief Strategy Officer, Center for Digital Government in Sacramento, CA. He will focus on how state and local governments can make technology work for them by using networks that create solutions to serve citizens and government entities.

Taylor will also discuss converged networks—the merging of voice, data, and video that has become an irreversible tide that will soon envelop all types of public, not-for-profit and private organizations. Attendees will



also learn more about the many governments already benefiting from one converged network where all their intellectual property is backed up, secure and easily accessible. Progress reports will also be provided on the state of Idaho's statewide broadband network and its "blueprint" for enterprise infrastructure to serve agencies.

**To register** visit: [www.govtech.net/network](http://www.govtech.net/network). For inquiries please contact Lana Herrera at: [lherrera@govtech.net](mailto:lherrera@govtech.net) or 1.800.940.6039 x 353. Buffet lunch will be provided at no charge. Government Technology is a division of e.Republic Inc., and focuses on public sector information technology markets, providing a variety of media options and resources for both government and industry.

## ***New Staff Member to Address Cybersecurity, Bus. Continuity***

**Kevin Iwersen**, former Senior IT Systems Security Analyst with the Division of Information Technology and Communication Services (DITCS), recently joined the ITRMC Staff as **Statewide Cybersecurity Coordinator**.

The addition of Iwersen with his professional background and expertise permits the Council to immediately address compelling **cyber security** and **business recovery** issues across Idaho state government.

In his new role, he coordinates enterprise security strategies, policies, and procedures and champions security awareness and consulting to state agencies. He will also be responsible for security incident response planning and execution to minimize impacts to the state's network and organize enterprise disaster recovery initiatives.

Prior to joining the Department of Administration team, Kevin served on active duty in the U.S. Air Force with assignments to the Pentagon, Mountain Home Air Force Base (AFB), Keesler AFB, and Vance AFB. Effective October 1, 2003, he was promoted to Major in the Air Force Reserves.

In 1997, he earned a Master's in Information Security from Eastern Michigan University. He received a B.S. degree in Computer Science from Seattle Pacific University in 1992.

The DITCS Network Services unit will be hiring a **junior security analyst** to handle the operational duties formerly performed by Iwersen.

## Council Update: Recent Meetings\*

### October 14 IT Strategy Summit & ITRMC Meeting

- Fifteen 'focus group' members (including agency directors, key legislators, elected officers, and higher education and business leaders) and twelve Council members attended the invitation-only Summit. **Key IT strategy issues** that need to be addressed over time were identified; and attendees recognized that security needs to be used as a unifying theme amongst all agencies in order to begin moving towards enterprise processes and architectures.

#### *State IT Strategic Plan Revision: Next Steps*

On December 17, the ITRMC will be presented with another draft IT Strategic Plan, reflecting input received on October 14. The "Strategy Summit" focus group will then be asked to review the Plan for confirmation of plan goals and strategies. It is expected the Plan will be approved at the February 18, 2004 Council meeting.

### August 20 Meeting

- Chairman Ahrens welcomed new Council member **David Ekern**, recently appointed Director of the Idaho Transportation Department.
- Ahrens mentioned that member **Roger Parks** had received national recognition as one of the top chief information officers in the country.
- **John Cline**, Bureau of Disaster Services, presented on the **State of Idaho Emergency Operations Center (EOC)**, as well as an overview of the **emergency response to the 2001 World Trade Center attack**.

- **Major Dave Rich**, Idaho State Police, briefly touched on **statewide interoperability** and **justice information integration**.
- IT Policy 5020, .Gov Domain, and Enterprise Guideline G410, Idaho.gov, Id.gov Domains, were **adopted**.
- **Revisions to the following were approved:** IT Enterprise Standards 2100, 2110, 2510, 3100, 3110, 3220, and 3530.
- Council members **voted to rescind** IT Policy 4010, Digital Certificates & Public Key Infrastructure, and Enterprise Standard 3210, Security – Network Intrusion Detection System.
- **Nathan Bentley**, ITRMC Staff, provided information on the **Idaho Geospatial Data Implementation Plan (I-Plan)** and other state geographic information system (GIS) efforts.
- **Updates** were given for the following ITRMC **standing committees and work groups**: Idaho Criminal Justice Information Integration Task Force, Access Idaho Steering Committee, Webmasters Committee, IDANET Steering Committee, Enterprise IT Security and Business Recovery Work Group.
- **Rich Elwood**, Statewide IT Coordinator and ITRMC Staff, reviewed **past state efforts** to address the issue of how to manage technology and telecommunications effectively and efficiently. He noted there was a challenge and opportunity for the Council to assess how the state would build upon and move forward with its successes, and address its challenges.
- Elwood explained that the Council would undergo a **three-phase approach to developing a new state information technology plan**. This would include an August 20 meeting discussion, an IT Strategy Summit on October 14, and review and approval of the revised plan at the Council's December 17 meeting.

\*Full copies of approved ITRMC minutes available online: <http://www2.state.id.us/itrmc/council/minutes.htm>

## Committee / Work Group Activities

### **Access Idaho Steering Committee**

(Chairman: Bill Farnsworth, ITRMC Staff)

Recent approvals by this group include: First Amendment of Addendum B to the Division of Building Safety, Electrical Bureau Service Level Agreement (SLA); Department of Environmental Quality and Outfitters and Guides Licensing Board SLA's; State Tax Commission and Idaho Transportation Department SLA addendums; and initial 'idaho.gov' URLs (uniform resource locators), a rollover of existing 'state.id.us' domain names.

### **Idaho Criminal Justice Info. Integration Task Force**

(Chairman: Major Dave Rich, Idaho State Police)

Task Force members attended the National Governors' Association Center for Best Practices' two-day Justice

Information Sharing Regional Workshop held in Salt Lake City, Utah. The group is in the process of drafting a strategic plan to identify issues to be resolved in Idaho with regard to justice integration.

### **Idaho Geospatial Committee (IGC)**

(Chairman: Jonathan Perry, Bureau of Disaster Services)

At its September meeting, members voted to forward to the ITRMC for adoption, draft ITRMC IT Policy 1070, GIS, and Enterprise Guideline G420, Roles of GIS Participants, with minor wording changes as suggested. There was also a vote in support of the Real Estate Information Technology Council Plan dated August 6, 2003.

(Continued on page 3)

## IDANET Steering Committee Formed

The ITRMC recently established the IDANET Steering Committee to perform IDANET business and strategic planning, and oversight of IDANET financial, technical, and operational activities. The group, **chaired by Susan Simmons** of the Idaho Transportation Department, also provides the Council input and recommendations in the areas of telecommunications and wide area networking policies, standards, guidelines, and strategic plans.

### Steering Committee Goals

The Committee will first assure viability of 24 x 7 service on the network. Its second goal is to develop a budget and to generate the revenue to provide the services offered today over a long term basis. And thirdly, the Committee will plan the next steps of IDANET—a marketing effort to state and local government entities and others; and to plan for enhancements that will better serve the users.

For more information, visit the Committee's web page at: <http://www2.state.id.us/itrmc/committees/IDANET.htm>.

## Committees / Work Groups (Continued from page 2)

### IDANET Steering Committee

(Chairman: Susan Simmons, Idaho Transportation Dept.)

At its first meeting, the group formed two standing subcommittees dealing with the financial and technical aspects of IDANET. A monthly Committee newsletter has been developed. An "IDANET Strategy Summit" will be held on Wednesday, November 12 from 12:45 to 5 p.m. (invitation only).

### Enterprise IT Security and Business Recovery Work Group

(Chairman: Karl Kurtz, Department of Health and Welfare)

August 20 recommendations by this group include: allocation of full-time security and disaster recovery resource(s) to develop a centralized, enterprise-level approach to infrastructure protection; incorporation of security and disaster recovery planning into Idaho's Information Technology Strategic Plan; and performing enterprise-level vulnerability and impact assessments.

For information on all ITRMC committees and work groups, visit: <http://www2.state.id.us/itrmc/committees.htm>.

### ★ **Next ITRMC Meeting** ★

Wednesday, **December 17** from 8:30 to 11:30 a.m.  
East Conference Room, J.R. Williams Building,  
700 West State, Boise, ID

### **PROPOSED Year 2004 ITRMC Meeting Dates**

**All meetings held on Wednesdays, 8:30 to 11:30 a.m.**  
(unless otherwise noted)

**February 18 (1:30 to 3:00 p.m.), April 21, June 16,  
August 18, October 20, December 15**

Note: Meetings are subject to change.

Please check our Web site for an update—<http://www2.state.id.us/itrmc>

## ITRMC Members

### Chairman:

**Pam Ahrens**, Dept. of Administration  
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### Elected Officers:

**Keith Johns on**, State Controller  
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**Dr. Marilyn Howard**,  
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### Legislators:

**Senator Hal Bunderson**, Meridian  
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**Senator Elliot Werk**, Boise  
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**Representative Lee Gagner**, Idaho Falls  
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**Representative David Langhorst**, Boise  
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### Executive Agency Officers:

**Karl Kurtz**, Dept. of Health & Welfare  
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**David Ekern**, Idaho Transportation Dept.  
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### Public Safety Official:

**Col. Dan Charboneau**, Idaho State Police  
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### Agency Information Systems Manager:

**Steve Wilson**, State Tax Commission  
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### Judiciary Appointment:

**John Peay**, Idaho Supreme Court  
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### State Board of Education:

**Gary Stivers**, Executive Director  
334-2270, [gstivers@osbe.state.id.us](mailto:gstivers@osbe.state.id.us)

### Rural Interests Representative:

**Mary Elizabeth Jones**, Filer  
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### Local Government Representative:

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### Industry IT Executive:

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## ***Featured Agency Application***

### **Attorney General's No Call List— Online Registration**

The Attorney General's No Call List gives Idaho consumers the opportunity to register their phone numbers for no telephone solicitation. An **Internet site** with the capability for online consumer registration and telemarketer purchase of the No Call List was developed to make the No Call List as accessible as possible.

The No Call List website provides consumers with a secure online registration application, allowing them to register from the comfort of their own homes or offices for free (as of July 1, 2003). Their phone numbers are immediately added to the No Call List. Telemarketers are able to purchase the list on the website, and may also download the List directly from the Internet.

**The website also provides** a variety of useful consumer information, particularly on telemarketing laws, in a format that is easy to understand and navigate. Printable registration and complaint forms are also available. In addition, complaints against telemarketers can be registered online.

The Attorney General's No Call List website has added tremendously to the office's efficiency and its ability to serve Idaho's citizens effectively.

See: <http://www2.state.id.us/ag/consumer/nocalllist.htm>

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**InfoTech News** is a newsletter for the **Information Technology Resource Management Council**. Anyone wishing to contribute information and ideas for future articles; has questions regarding the Council and its Mission, the **ITRMC Staff** and its activities; or would like to be on the mailing list, please contact:

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